

# Risk-Free Care Pack Rebate



Flyer **UbXFYUHY**: cfa

For select HP Notebooks **z8Yg\_hcdg**  
**UbX DfjbnYfg**

HP Care Pack Services Risk-Free rebate allows you to claim a rebate for the price paid for the Care Pack if no service event occurred after the purchase date of the Care Pack.\*

Note: Please refer to your Risk-Free rebate form at time of purchase as the program dates and conditions may have changed.

## How it works

### 1. Purchase

Eligible Care Pack Services during promotional period from HP. Care Pack must be purchased within 1 year of the purchase date of the HP device that it covers.

### 2. Register

Please confirm your Care Pack is registered. You may email [HP\\_CarePack\\_Registration@hp.com](mailto:HP_CarePack_Registration@hp.com) to ensure registration.

### 3. Submit

- A completed copy of the original claim form that is received within 90 days after expiration of the HP Care Pack Service.
- A copy of each original invoice/receipt or "HP Care Pack Services - Receipt for Payment." The name on the invoice must match the name on the claim form.

### 4. Receive

Please allow 6–8 weeks from the time the claim is received by HP to receive your rebate. Does not include sales or similar taxes. If terms and conditions are not met, rebate will not be sent. HP is not responsible for any claims lost, damaged, or delayed in transit. Rebate payments are void if not cashed within 90 days of issuance and cannot be reissued.

## Eligibility

The **Yj[ ]Y' dfcXi Vtj** must not have had a service event **ffca hLY'di fWUgY XUH'cZH.Y 7UFY DUW i bh' hLY YbX'cZH.Y 7UFY DUW Vtj YfUj Y' dYf]cX"** 5" service event will have occurred if HP either sends parts, a replacement or a person onsite to the customer or if the **dfcXi Vti** is transported to an HP repair depot. A phone call, phone support, or chat support is not a service event. Maximum **hYb fW\$** rebates per customer, business address, location and/or household not to exceed \$3500 in the currency purchased. Care Pack must be purchased within 1 year of the purchase date of the device that it covers. This offer is only applicable for HP PC Care Packs purchased within the US and Canada.

## Who to contact:

To submit rebate (English and French): [focus.crc@hp.com](mailto:focus.crc@hp.com)  
For rebate questions (English): [focus.crc@hp.com](mailto:focus.crc@hp.com)  
For rebate questions (French): [canadastore@hp.com](mailto:canadastore@hp.com)  
To confirm Care Pack registration: [HP\\_Registration\\_Team@hp.com](mailto:HP_Registration_Team@hp.com)

## What Care Packs are eligible?

Laptops and Desktops purchased through [store.hp.com](http://store.hp.com) in the United States and Canada.

For purchases beginning June 20, 2018

SKU	Description
U1PS3A	HP 3yr Service for HP, Chrome, and Stream Notebooks
U1PS6A	HP 3 year Accidental Damage Protection with Pickup Return for HP Chrome and Stream Notebook Service
U9ED5A	HP 3yr Service for HP 15, 17 and Pavilion 10 Laptops
U9ED6A	HP 3yr Service for HP 15, 17 and Pavilion 10 Laptops + Accidental Damage Protection
U9ED9A	HP 3 year Service for Envy 13,14,15, and Pavilion Laptops (except Pavilion 10)
U9EE0A	HP 3 year Service for Envy 13,14,15, and Pavilion Laptops (except Pavilion 10) with Accidental Damage Protection
U9EE3A	HP 3 year Service for Envy 17, Omen, and Spectre Laptops
U9EE4A	HP 3 year Service for Envy 17, Omen, and Spectre Laptops with Accidental Damage Protection
UJ217A	HP 3yr Service for Envy Desktops
UA055A	HP 3yr Service for Sprout and Spectre Desktops
UM923A	HP 3y Service for Envy All-In-One, Sprout, and Omen X Desktop
U9KV2A	HP 3y Service for Omen X Desktop
UN012A	HP 3y Service for Pavilion Laptops
UN015A	HP 3yr Service for Pavilion Laptops + Accidental Damage Protection
UN013A	HP 3 year 3 day Onsite Envy Notebook Service
UN016A	HP 3 year Accidental Damage Protection plus 3 year 3 day Onsite Envy Notebook Service
UN017A	HP 3yr Service for Spectre Laptops + Accidental Damage Protection
UM954A	HP 3yr Service for Spectre Laptops
UC994E	HP 3yr Pickup & Return Desktop Service
U4812E	HP 3yr Pickup & Return Desktop Service
U1PS6E	HP 3yr ADP Protection w/ Pickup & Return Notebook Service
U1PS3E	HP 3yr Pickup & Return Notebook Service
U7C97E	HP 3yr ADP Protection w/ Pickup & Return Service & LoJack

## Laptops and Desktops purchased through HP Customer Support

For purchases beginning June 20, 2018

All 3 Year Care Packs for Notebooks and Desktops beginning with these 3 digits as the Agreement Type (Refer to "HP Care Pack Services - Receipt for Payment" document):

Eligible Agreement Types (first three characters): 002, 012, 014, 22W, 137, and 175

# Please fill in the following

Limit ten (10) rebates/max \$3500 in the currency purchased per customer, business address, location and/or household. A street address is required to receive your rebate and no refunds will be made to a PO Box. This mail in rebate is only valid for end customers (no resellers). Allow 6 to 8 weeks from the time that the claim is received by HP to receive your rebate payment.

To submit rebate (English and French): [focus.crc@hp.com](mailto:focus.crc@hp.com)

For rebate questions (English): [focus.crc@hp.com](mailto:focus.crc@hp.com)

For rebate questions (French): [canadastore@hp.com](mailto:canadastore@hp.com)

**I have read, understand and agree to the terms and conditions for this HP Care Pack Rebate Offer #C101 for purchases in the United States and #C102 for purchases in Canada.**

Customer signature

Date

First name

Last name

Street address (No PO boxes)

City

State or Province

ZIP or Postal Code

Phone

E-mail address

Serial Number(s) of hardware the HP Care Pack Services were registered to and the SKU or product number of the HP Care Pack Services purchased:

**Serial Number:** The product serial number can be found on the back or bottom of your HP product.

Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit [www.hp.com/go/cpc](http://www.hp.com/go/cpc). HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.



General Terms and Conditions: Offer good on purchases of PC HP Care Packs through [HPshopping.com](http://HPshopping.com) and HP Support in the United States and Canada starting June 20, 2018. Care Pack must be purchased within 1 year of the purchase date of the device that it covers. The original claim form must be received within 90 days after expiration of the HP Care Pack Service. HP Care Packs purchased before or after these dates are not eligible for this offer. Purchase date is determined by invoice date. Offer not valid with other HP offers unless otherwise specified by those offers. Offer not valid on refurbished HP products. Offer is limited to product on hand and NO substitutions with other products are eligible. Keep copies of materials submitted: originals become HP property and will not be returned. Please allow 6 to 8 weeks for receipt of payment. HP reserves the right to request additional information regarding this claim. False information disqualifies this claim, making it subject to review under U.S. Postal Regulations or applicable local laws. Violators may be prosecuted.

Only HP PC Care Pack purchases made by an end-user customer from HP in the United States and Canada. Purchases by HP resellers are ineligible. Offer void where prohibited, taxed or restricted by law. Rebate payments do not include sales or similar taxes. Limit ten (10) rebates per customer, business address, location and/or household not to exceed \$3500 in currency used at time of purchase.

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To learn more about HP's privacy practices in the United States, please visit: <http://www8.hp.com/us/en/privacy/privacy.html>

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